



40/42 Friars Walk
Lewes
East Sussex
BN7 2XW

foi@secamb.nhs.uk

30th September 2016

Email:

Dear

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI/16/09/07.

You requested the following information:

Without disclosing patient identifying information, please provide a list of call-outs to the following temporary accommodation hostels since 1st January 2012. Please also provide a summary of the nature of each of the callouts. If the cost limit is reached, please start with the most recent callouts and work backwards until the cost limit is reached.

These are the hostels in question.

- 1) 3-5 Percival Terrace, Brighton, BN2 1FA
- 2) 4-5 Lower Rock Gardens BN2 1PG
- 3) 17-19 Grand Parade BN2 9QB
- 4) Windsor Court, Windsor St, Brighton BN1 1RS
- 5) 68 Brunswick Place BN3 1NB
- 6) Unit 3, Kendal Court, Railway Road, Newhaven BN9 0AY

You requested that we review our decision not to provide the reasons for responses to these addresses.

We have looked closely at the requested information and can provide the reasons for the response based over the full period in question (from 1st January 2012 to 31st August 2016). The problem nature (reasons) for the responses are listed on the attached spreadsheet with tabs for each address. I would like to stress that these details are based on the information provided by the caller during the triage of the 999 call which may prove different to what our crews find when they reach the patient.

Unfortunately we cannot provide the reasons for the responses to Kendal Court, Newhaven as there are so few and they all relate to this year so therefore this could be potentially be identifiable information.

I hope you find this information helpful.

If, for whatever reason you are unhappy with our response, you are entitled to pursue any dissatisfaction through South East Coast Ambulance NHS Foundation Trust's (SECAMB) Internal Review Procedure at:

South East Coast Ambulance Service NHS Foundation Trust
40-42 Friars Walk
Lewes
East Sussex
BN7 2XW
Email: complaints@secamb.nhs.uk

Should you remain unhappy with the outcome of any such internal review, you may request a decision from the Information Commissioner at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

If I can be of further assistance to you, please do not hesitate to contact me, quoting the above reference number.

Yours sincerely

Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust